

Penn National Insurance Expands Decade-Long Relationship with Jarvus Technologies for Core Policy Administration System

Building on their successful 10-year collaboration, Penn National Insurance has chosen Jarvus Technologies Policy Administration System to accelerate their Personal Lines digital transformation journey. This strategic selection enables Penn National Insurance to enhance operational efficiency while maintaining complete control over their technology roadmap.

Pittsburgh, PA and Harrisburg, PA, January 2025.



Penn National Insurance, a multi-line insurer offering personal and commercial insurance solutions, including auto, home, property, and workers' compensation across twelve states, and Jarvus Technologies, a proven P&C Insurance core system provider, today announced an expansion of their long-standing relationship. Building on the success of previous digital initiatives, Penn National Insurance has selected Jarvus' Policy Administration System to power their personal lines administration system transformation. This implementation will deliver:

- Accelerated speed-to-market for new products and lines of business.
- Enhanced flexibility to meet agents changing market needs.
- Seamless integration capabilities with existing systems.
- Complete technology independence through source code access and control.
- Reduced total cost of ownership through in-house maintenance capabilities.

Penn National Insurance Chief Information Officer Mike Watts noted the strategic nature of the relationship with Jarvus Technologies. He stated, "Jarvus Technologies has assisted us for many years in leveraging emerging technologies and transforming our digital capabilities. The functional and technical compatibility of their P&C core system platform will help enhance our operational efficiency and allow us to maintain control of our technology roadmap. Additionally, the proven cultural alignment of our teams will ensure a collaborative environment and drive our success."

Added Tim Caskey, VP of Information Technology Operations, "While relationships with agents and policyholders drive our business, we depend on effective technology to make it easy to do business with us. Transforming our Personal Lines administration system with Jarvus will be critical in providing agents an effective and efficient system to place business with us and better serve our policyholders."

“Jarus is excited to continue our work with Penn National Insurance and help drive their Personal Lines technology transformation,” commented Jarus CEO and Co-Founder, Sundar Vallinayagam. “This partnership was built on a foundation of transparency and modularity, just like the architecture of the Jarus Policy Administration System.”

About Penn National Insurance

Penn National Insurance (www.pennnationalinsurance.com), founded in 1919, in Harrisburg, Pennsylvania, helps people feel secure and makes life better when bad things happen. The company provides property-casualty insurance in twelve states, through a network of more than 1,200 independent agency operations. In 2024, the company surpassed \$1 billion in direct premiums, maintained a \$852 million policyholder surplus, and had an A.M. Best Financial Rating of A. As a mutual insurance carrier, the company operates solely in the best interest of its policyholders and has received a Superior Rating for Personal Lines Claims Customer Experience from Ward’s for five consecutive years.

About Jarus Technologies

Jarus Technologies was founded in 2005 and specializes in core system transformation solutions for the P&C Insurance Industry. The Jarus Policy Administration System leverages a modular architecture that allows insurers to implement purpose-built components to meet their specific business challenges. Jarus is the only vendor that promotes true customer collaboration by offering access to the software source code, which allows insurers to fully control their technology transformation strategy. For more information, please visit <https://www.jarustech.com/>.

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